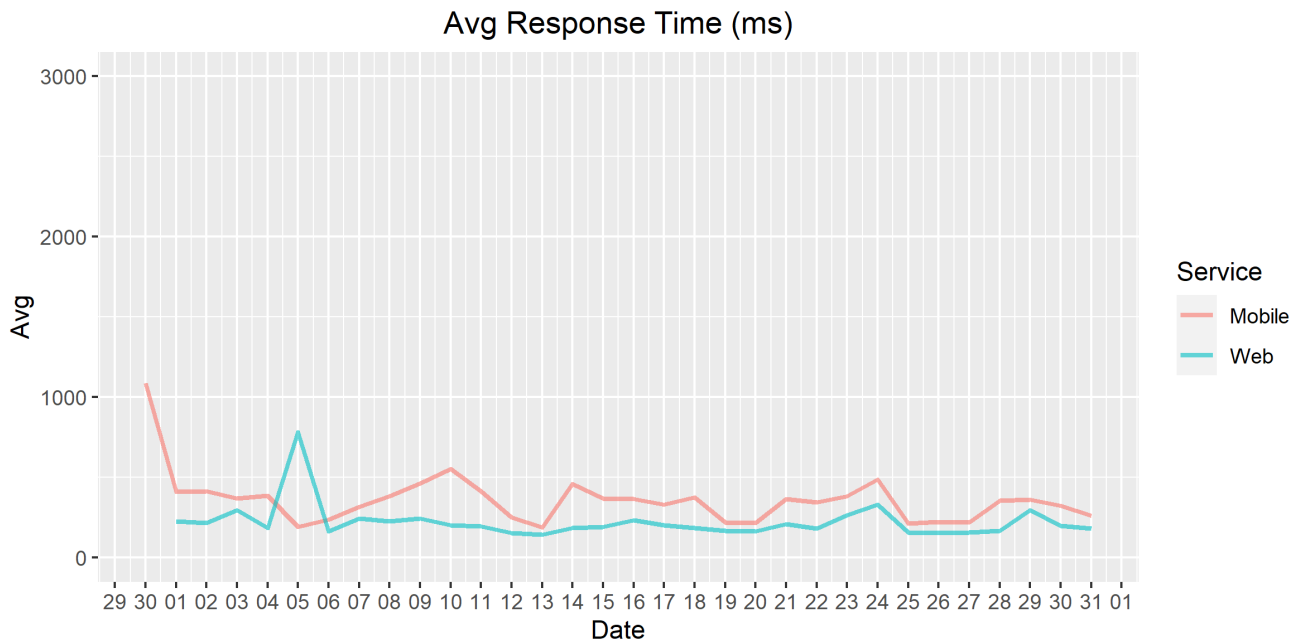


PSD2 API Performance statistics for The Netherlands – December 2020

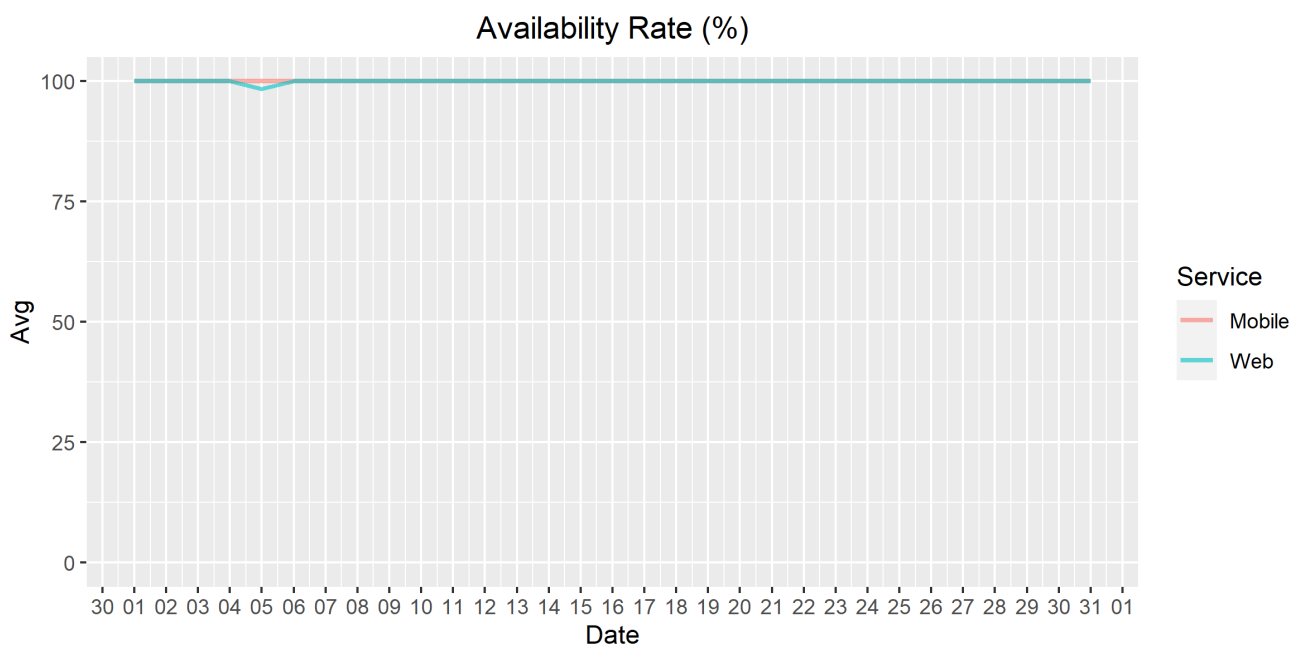
Average Response Time

The chart below contains the average response time in milliseconds per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.



Availability Rate

The chart below contains the availability rate as a percentage per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.



Error Response Rate

The chart below contains the error response rate as a percentage per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.

