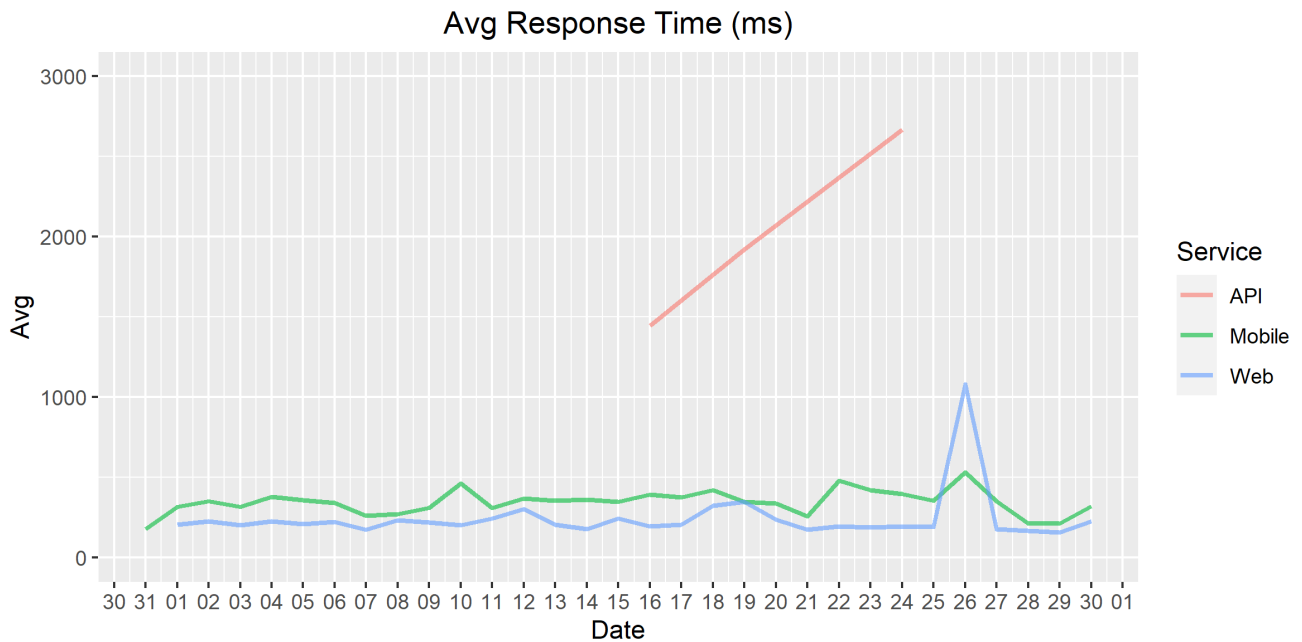


## PSD2 API Performance statistics for The Netherlands – November 2020

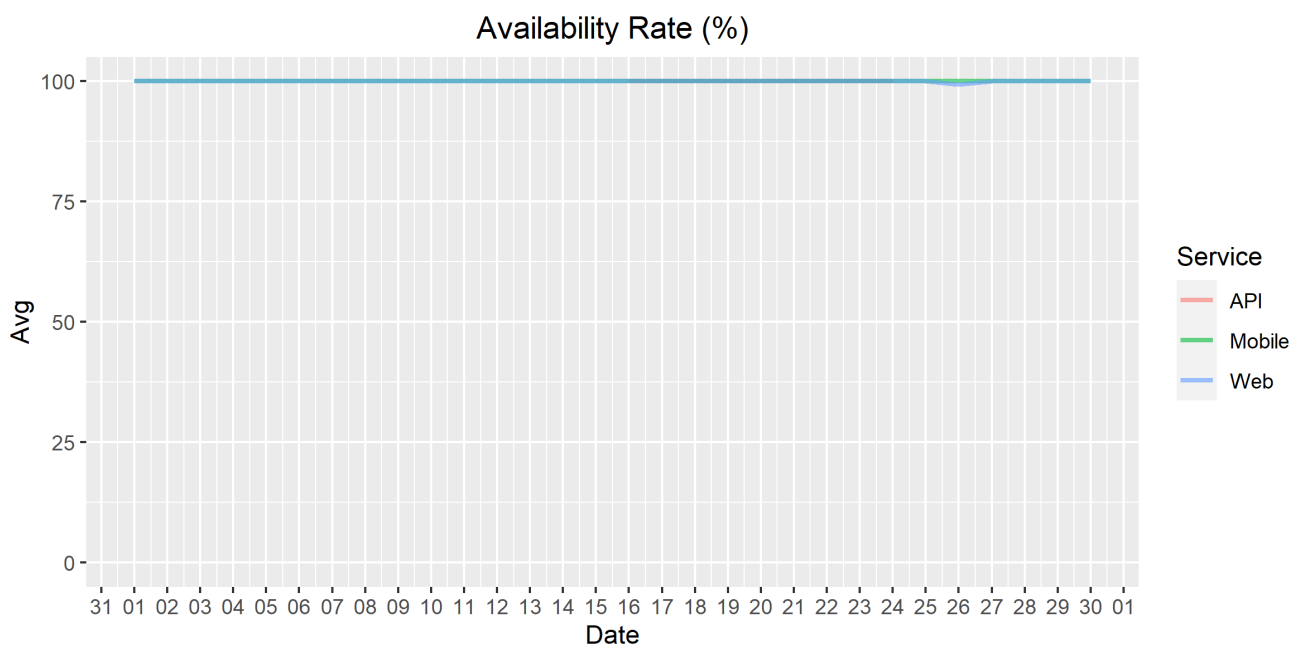
### Average Response Time

The chart below contains the average response time in milliseconds per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.



### Availability Rate

The chart below contains the availability rate as a percentage per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.



### Error Response Rate

The chart below contains the error response rate as a percentage per day, for Handelsbanken's PSD2 APIs as well the Mobile App and Online Banking services.

